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Beverly Park Place Health and Rehab Receives Silver National Quality Award

Best practices in quality care recognized by national program

(Knoxville, Tenn.) – Beverly Park Place Health and Rehab has been selected as a 2015 recipient of the *Silver – Achievement in Quality* for its outstanding performance in the health care profession. The award is one of three distinct awards possible through the National Quality Award Program, presented by the American Health Care Association and the National Center for Assisted Living (AHCA/NCAL). The competitive award program highlights select centers across the nation that serve as models of excellence in providing high-quality long-term and post-acute care.

“We are all so proud of this recognition” said Michael Roberts, President of Grace Healthcare, LLC. “The key to our success is our committed team. Their hard work and dedication to improving the lives of the residents we care for every day is why we are in this position. We’ve dedicated ourselves to this quality journey and are looking ahead to the next level.”

Implemented by AHCA/NCAL in 1996, the National Quality Award Program is centered on the core values and criteria of the *Baldrige Performance Excellence Program*. The program assists providers of long-term and post-acute care services in achieving their performance excellence goals.

The program has three levels: Bronze, Silver, and Gold. Centers begin the quality improvement process at the Bronze level and must receive an award at each level before proceeding to the next. As a recipient of the *Silver – Achievement in Quality Award*, Beverly Park Place Health and Rehab has demonstrated systematic advancements in quality, plans for continual improvement, and sustainable organizational goals. Beverly Park Place Health and Rehab may now move forward in developing approaches and achieving performance levels that meet the criteria required for the *Gold – Excellence in Quality Award*, which requires them to address the Baldrige Health Care Criteria for Performance Excellence in its entirety.

“By successfully applying the rigorous standards of this program, Beverly Park Place Health and Rehab has achieved a significant milestone on its quality journey,” said Christine Boldt, Chair of the AHCA/NCAL National Quality Award Board of Overseers. “I commend Beverly Park Place for this achievement.”

The awards are sponsored by AHCA/NCAL Associate Business Members My InnerView, by National Research Corporation and PointRight. My InnerView represents the true voice of nursing home and assisted living residents, families, and employees with the most insightful quality measurement solutions and satisfaction surveys in the healthcare continuum. PointRight is the recognized leader in data-driven analytics for health care and insurance. Beverly Park

Place Health and Rehab was one of 128 centers to receive the Silver level award, which will be presented during the AHCA/NCAL 66th Annual Convention and Exposition, October 4-7, 2015, in San Antonio, Texas.